

From: Rob Hill, Senior Vice President R&D and Chief Product Officer

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Re: WannaCry Malware Ransomware Attack

On Friday, May 12, 2017, the malware WannaCry (also referred to as WCRY) was launched and quickly spread to computers across the Internet. Accuray has not identified any increased safety risks from the malware at this time. Accuray is continuing to monitor information related to this malware as it develops to understand the potential impact to safety and security risks for Accuray systems. At the time of this letter, no Accuray systems have been reported to be infected by this malware. This situation is developing, and Accuray will issue additional communications as new information becomes available.

The National Health Information Sharing and Analysis Center (NH-ISAC) published that the malware infects a computer system running the Windows Operating System by gaining access to it through a security vulnerability in Windows (see Microsoft Security Bulletin MS17-010). Current threat intelligence indicates that the malware attacks systems through port 445 (Server Message Block/SMB).

Accuray treatment systems are designed with a system firewall that prevents inbound traffic on port 445, which will prevent infection by the known transmission mode of this malware for Accuray treatment systems. Patient data may be stored on Accuray treatment systems, and is also protected behind the firewall.

Accuray workstations can be outside the Accuray treatment system firewall and can be impacted by this malware. Examples of these workstations include the Delivery Analysis workstation, MultiPlan, Accuray Precision, MD Suite workstations and CDMS Administration workstations.

In the event any Accuray workstation becomes infected, immediately disconnect the system from the network by removing the Ethernet cable from the computer system or, alternatively, turning the computer off and contacting Accuray Service.

Accuray is continuing to work to minimize the potential for malware infections and enhance cybersecurity for these workstations. Accuray will provide a further update by end of business on Monday, May 22nd.

If you have any questions or concerns, please contact Accuray's Service team.